

# City and County of San Francisco Impound Online Vehicle Auctions Policies



Unclaimed vehicles that are towed and stored by the City and County of San Francisco or San Francisco Police Department will be sold at an online vehicle auction in accordance with law.

## Online vehicle auctions:

- Open to the public
- Equal opportunity to bid

## Vehicle viewing

- Participants can view vehicles in-person on auction days
- Check the schedule before visiting the facility
  - Viewing is held onsite every other Wednesday from 8am to 10am:  
**City and County of San Francisco Impound**  
2650 Bayshore Blvd  
Daly City, CA 94014
- Admission is free
- Participants must register using a valid government identification
- Participants will not be allowed to turn on or drive vehicles
- Participants must pass through metal detection and security screening upon entering
- No purses, backpacks, bags, cameras, or pets are allowed on the auction floor
- Participants must leave the premises 10am

## Where?

- Auctions are not being conducted in person
- Auctions are held online only at <https://app.marketplace.atura.com/auctions/series/SF-CA/6>
- Participants must register online prior to the start of the auction
- Virtual auctions are streamed at:  
City and County of San Francisco Impound  
2650 Bayshore Blvd  
Daly City, CA 94014

## How?

- Auctions are conducted by the City and County of San Francisco's authorized towing contractor, TEGSCO, LLC via [Atura](#)
- Attendees must register at <https://app.marketplace.atura.com/auctions/series/SF-CA/6>
- **Online viewing and pre-bidding** begins at 8am every Monday
- **In-person viewing** begins at 8am every other Wednesday
- **Live online bidding** begins at 10am every other Wednesday
- Minimum bid is \$200
- Any vehicle may be removed from the sale at any time
- Auctions may be cancelled at any time

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- Check the schedule at <https://app.marketplace.atura.com/auctions/series/SF-CA/6>

### **Vehicle payment and pick up**

- Buyer will pay, immediately upon winning the bid, 11.4% of the bid price; no refunds
- Payment dates and hours are as follows:

Wednesdays (the same day as the auction)	Thursdays (the day following the auction)
12:30pm to 3:00pm	8:00am – 12pm and 12:30pm – 3pm
- You must pay for the vehicle in full no later than the day following the auction
  - You must bring with you and present to TEGSCO, LLC a valid driver's license
  - Cash and most major credit credit/debit cards accepted
  - Vehicles not paid for in full may be sold at the next auction
- If vehicle appraises for less than \$4,000 (L3 vehicles), you must pick up and remove vehicle from the impound facility immediately upon full payment
- If vehicle appraises for \$4,000 or more, state law requires that vehicle remain at the impound facility for 10 days after the auction sale date
  - TEGSCO, LLC will provide you a follow-up appointment date and time to return to the impound facility to pick up your vehicle
- If you fail to show up to pay or pick up your vehicle during payment days/hours, you may be barred from participating in future auctions
  - Vehicles that remain unclaimed after their pick-up date may accrue storage fees and may be sold at the next auction
- Vehicles may be removed from the impound facility only by a licensed driver or tow truck operator

### **Protocol for impound facility**

- No purses, backpacks, bags, cameras, or pets are allowed inside the impound facility
- No food or drink allowed in the impound facility
- All persons must pass through metal detection and security screening before entering the impound facility

### **Buyer acknowledgments**

- Buyer acknowledges all vehicles are sold "as is" and all sales are final; no refunds or exchanges
- Buyer acknowledges no express or implied warranties exist on the vehicle's condition
- Buyer acknowledges receipt of all documents as required by California Department of Motor Vehicles (DMV)
- Buyer acknowledges they must register the purchased vehicle with the DMV
- Buyer acknowledges that the removal of an unregistered vehicle without a tow truck, dealer plate, or moving permit is unlawful and subject to legal penalties

### **Prohibited persons**

- No guests; only a participant or winning bidder may enter the impound facility
- Persons under 18 years of age are not allowed to purchase a vehicle
- Persons under 16 years of age are not allowed on the premises

- Owners and family members of any vehicle for sale are not allowed to participate and are not allowed on the premises
- Immediate family members of any TEGSCO, LLC employee or contractor hired by TEGSCO, LLC are not allowed to bid on any vehicle

**City and County of San Francisco auctions are advertised in the following publications:**

- San Francisco Examiner
- San Francisco Daily Journal